

# Algoritmi di Intelligenza Artificiale a Supporto della Gestione Emergenziale



CLAUDIO ROSSI  
PROGRAM MANAGER  
AI 4 INDUSTRY & SECURITY



# LINKS Foundation

LINKS FOUNDATION IS AN INSTRUMENTAL BODY OF **COMPAGNIA DI SAN PAOLO** AND OPERATES AS AN INSTRUMENTAL BODY OF **POLITECNICO DI TORINO**

LINKS Foundation, a central node of the Turin research and innovation ecosystem, operates in a consolidated international network with the aim of **contributing to technological and socio-economic progress through cutting edge applied research projects.**

**160+**  
RESEARCHERS

**1°**  
CONTRIBUTION/RESEARCHERS  
Source: Based on European Commission data

**8°**  
IN ITALY FOR EU FUNDED  
PROJECTS (H2020)  
Source: European Commission.  
Total assessed entities (research organizations): 263

**900+**  
INDUSTRIAL  
PARTNERS

**17M €**  
BILANCIO 2020

**1600+**  
PUBLICATIONS

**24**  
PATENT  
FAMILIES



# Artificial Intelligence, Data and Space

A multidisciplinary group of researchers focused on getting value from the whole data value chain

The research domain focuses on the realization of **intelligent digital applications** capable of addressing the key challenges associated with **industrial and societal needs** coupling both the use of Artificial Intelligence and Data, often received from **satellites systems**. It operates with a holistic data-driven approach that **spans over the whole data chain across several domains**. Our final goal is to bridge the gap between R&D of products/services, supporting the growth of companies and territories towards a sustainable innovation that can create an impact on the society

## KEY COMPETENCES

AI 4 PEOPLE

GNSS & SPACE APPLICATIONS

AI 4 INDUSTRY & SECURITY

AI 4 GEO

## KEY PROGRAMMES

ARTIFICIAL INTELLIGENCE

SPACE TECHNOLOGIES

DATA ENGINEERING

UX & SERVICE DESIGN

25+



PEOPLE

34 average age

2.4+  
€M

YEARLY  
BUDGET

78% EU  
7% Commercial  
15% Other  
+50% Over 2014

200+



24 countries

PARTNERS

56% Companies  
24% Research  
8% Public  
12% Other

100+



PROJECTS

20 EU Funded  
44 Commercial  
17 Other  
7 Coordinated

## STRATEGIC PARTNERS



# Key Competences

## ARTIFICIAL INTELLIGENCE

### Machine & Deep Learning

Unsupervised learning

Federated Learning

### Natural Language Understanding

Incremental & Transfer Learning

Reinforcement Learning

Embedded AI

Natural Language Generation

Ethics and Explainable AI

Behavioral Analysis

## UX AND SERVICE DESIGN

### Human Centered Design

Co-design

Gamification

User-data interaction

## DATA ENGINEERING

Hybrid & Federated Arch.

### Big Data Architectures

Business Intelligence

Full stack prototyping

IoT & Wearable

Recommender Systems

### Crowdsourcing

Interoperability & Linked Data

Synthetic Dataset for AI

### Heterogenous Data Fusion

## SPACE TECHNOLOGIES

### Galileo, Copernicus & GovSat

### Data & Signal processing

Hybridization of Space & Terrestrial Tech

### Satellite-based downstream application

Software Defined Radio (SDR)

# Strategic Programs and Projects Map

## AI FOR PEOPLE

Health, Wellbeing, Culture, Tourism, Creativity, Inclusive Society

## AI for INDUSTRY & SECURITY

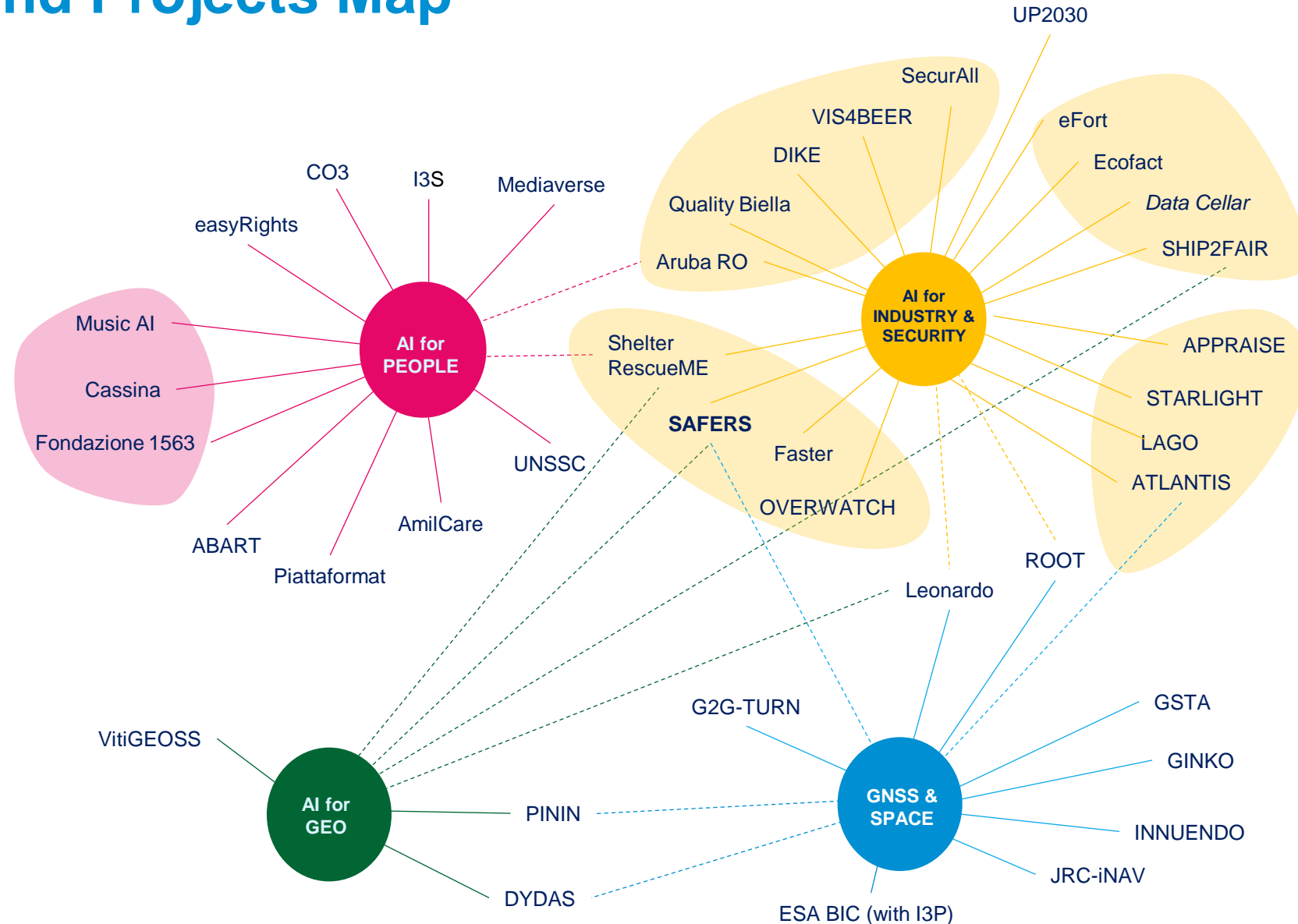
Security (People & Infrastructures), Disaster Resilience, Digital Industry, Energy, Mobility

## GNSS & SPACE APPLICATIONS

Galileo, Copernicus, LEO, AI for Signal Analysis

## AI for GEO

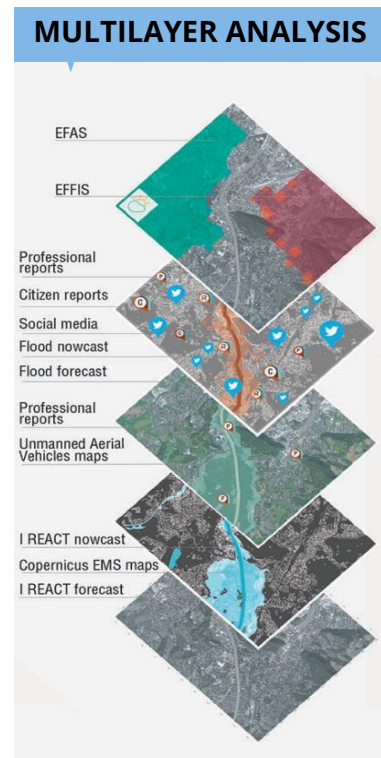
Climate, Environment, Food & Agritech, Geospatial Applications



# AI for Industry & Security

## Overview of the program

Exploit heterogeneous data sources to create **intelligent tools** and **services** to solve **industrial** and **societal challenges**, including the fight against natural hazards and man-made disasters.



Example: I-REACT project

### Research topics:

- Natural Language Processing (NLP)
- Image analysis from multiple sources
  - Geospatial
  - In-situ
  - Drones
- Time series analysis

### Impact areas:

- Disaster Risk Reduction
- Public Safety
- Energy
- Agriculture

### Flagship projects:

- SAFERS (H2020) - **coordinated**
- SHELTER (H2020) – leadership
- DATA CELLAR (H2020) – leadership
- APPRAISE/STARLIGHT (H2020)

**Current active projects:** 19  
**Researchers:** 20+  
**Publications:** 40+

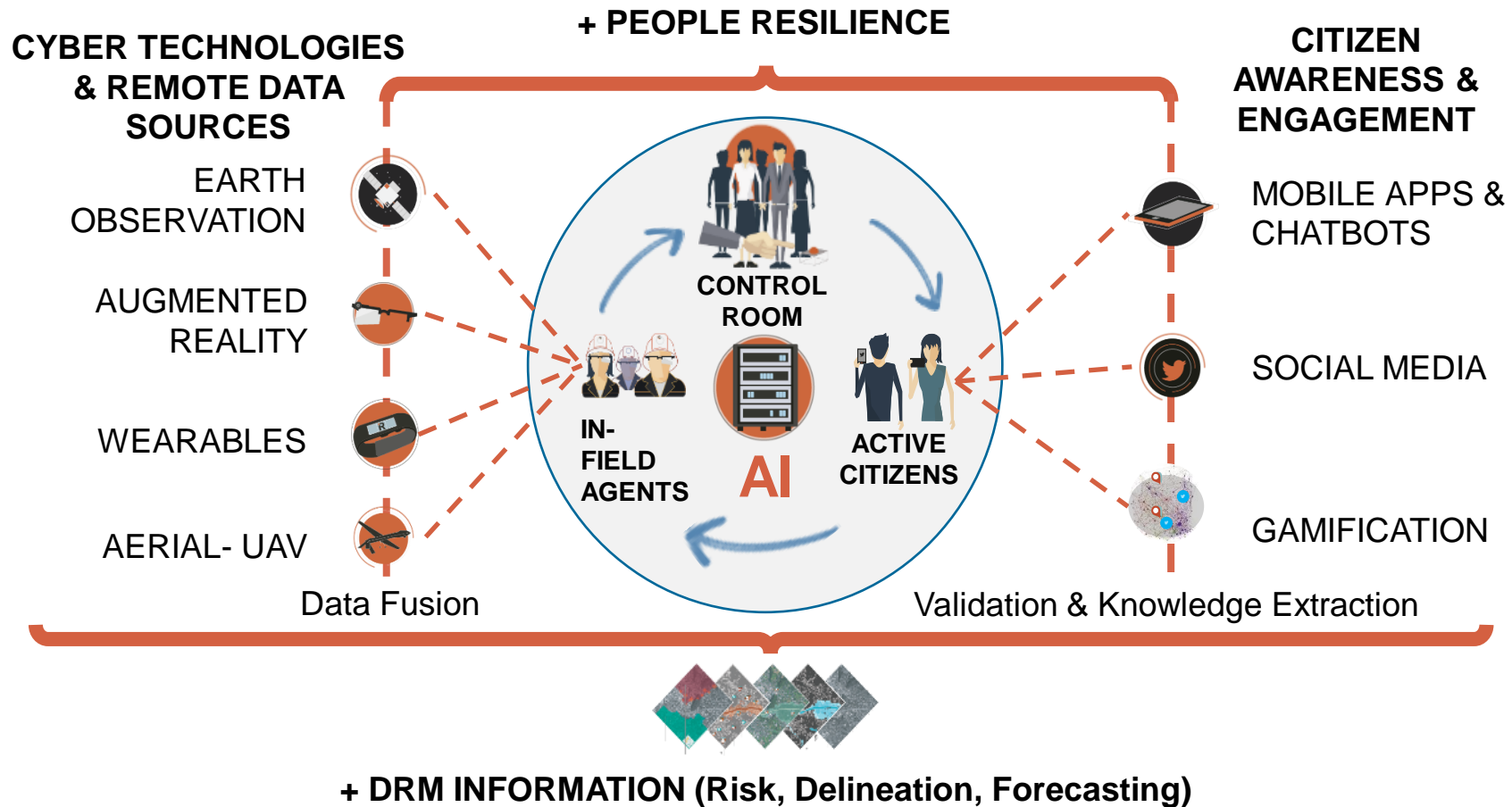
### Working groups

- Big Data Value Association (now DAIRO)
- Euro GEO
- Community for European Research and Innovation for Security (CERIS)



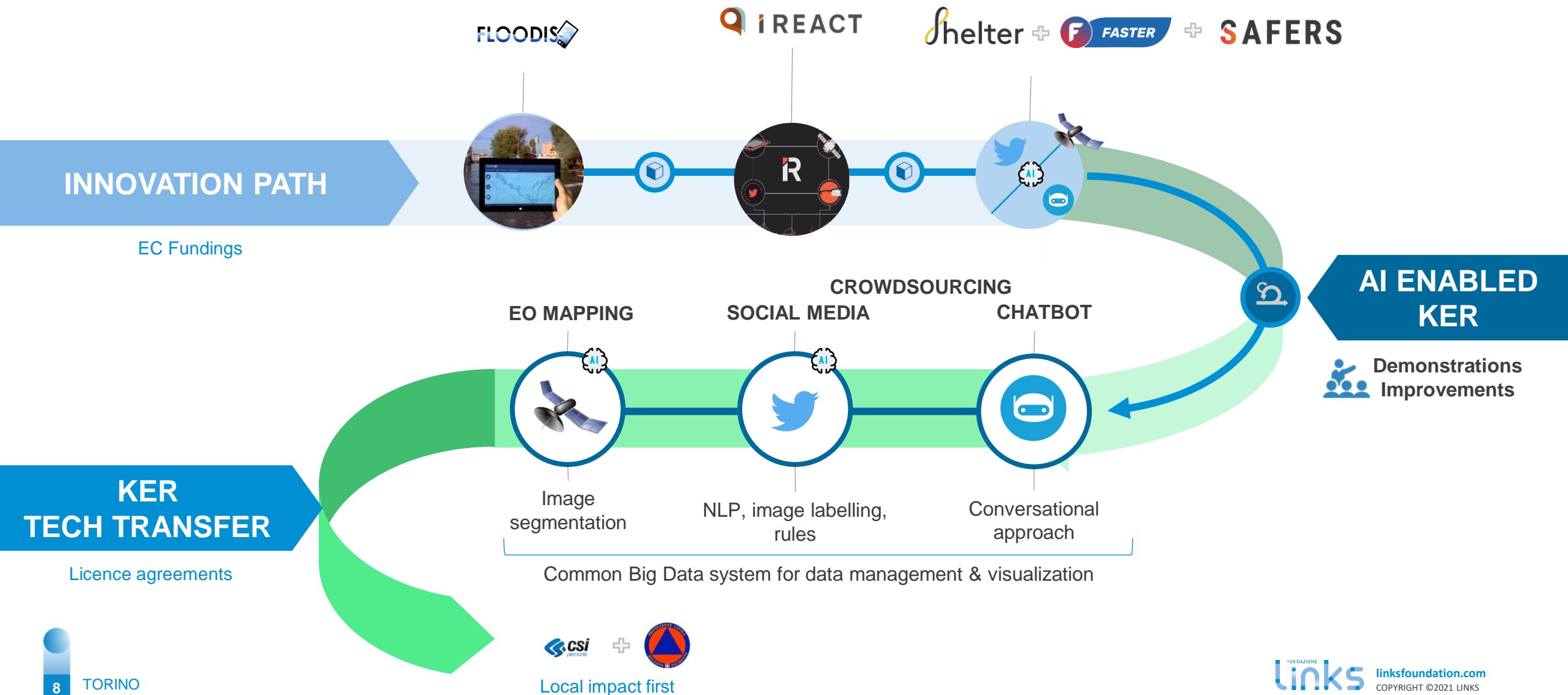
# ERMES - Enhancing Resiliency to Manage Emergency Situations

An experience to move from European projects to an impact on the society



# ERMES - Enhancing Resiliency to Manage Emergency Situations

#AI #Big Data #Cloud #Crowdsourcing #Chatbot #Azure #Marketing #Mobile #BigData







This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 869353

# Project Overview & Selected Innovations

**Structured  
Approaches for Forest  
fire Emergencies in  
Resilient Societies**

# Forest Fires: State-of-play

- Increasing susceptibility to fires are attributed to two main and interacting factors:
  - **climate change**-driven changes in weather extremes,
  - widespread **land use** change.
- Globally, massive fires have swept through forests and other landscapes in an alarming rate, resulting in the loss of human lives, destruction of homes and biodiversity, and emitting millions of tons of CO<sub>2</sub> and other pollutants in addition to various destructive impacts.

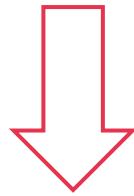


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# Structured Approaches for Forest fire Emergencies in Resilient Societies

The need of **management of forest fires** has become **very crucial!**



**SAFERS**

An EU-funded project which will create an open and integrated platform  
for **effective management of forest fire emergencies**



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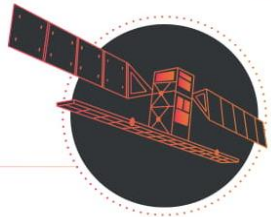


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# SAFERS Open Platform

The open source SAFERS Platform is a **Big Data emergency management system** that uses AI and the outputs of the intelligent services to provide decision support.



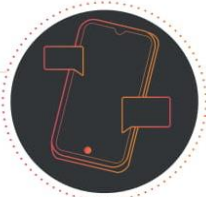
**Earth Observations**  
Data from the COPERNICUS space, service segment and GEOS.



**Fire Sensors**  
Smoke detection using cameras and sensors placed in forests.



**Topography & Open Data**  
Fuel & topographic data, population distribution and critical infrastructures to predict the fire progression.



**Social media & other apps**  
Real time social media analysis to detect and extract information. An intelligent Chatbot to promote citizens awareness and enable a crowdsourced in-field data collection for all users, including volunteers and professional responders.



**Weather forecasts**  
Sub-seasonal weather forecast models to increase forest fire early warnings.



## Risk maps

To detect fire-prone areas



## Early warnings

Early fire detection thanks to fire sensors and cameras.



## Fire delineation and propagation

Coupling EO, weather forecasts, in-situ and crowdsourced data for generating delineation and propagation maps, enabling a better decision-making in the response phase.



## Habitat recovery monitoring

Assess impacts on ecosystems in terms of soil and biodiversity to better plan restoration actions.



## Impact assessment

Impact estimation in terms of economic losses to better decision-making.

**PHASE A**  
Prevention & preparedness

**PHASE B**  
Detection & response

**PHASE C**  
Restoration & adaptation



The SAFERS project is going to develop an **open platform** which integrates several data sources and transform them into **actionable information and services**.

To test the system, there will be four demonstrations (in **Italy, Spain, Greece and France**)

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# Selected Research Overview

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1. Social Media Analysis (SMA)
2. Intelligent Chatbot
3. Burned Area Mapping (BAM) and impact assessment



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# 1. The pope election



**7 billions** of humans today are able to acquire, produce and share data.



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# 1. Social Media Analysis (SMA) - Objective

**Objective:** enhance the capability of EO mapping through a proper merge of textual and multimedia information about wildfire events from both the Chatbot and Social Media. This module will be based on state-of-the-art artificial intelligence algorithms to implement:

- 🔥 **Real-time content classification:** to extract meaningful information about wildfires from social media and the Chatbot
- 🔥 **Event Detection:** it will also trigger other intelligent services to enable the gathering and analysis of satellite images of the affected area.
- 🔥 **Event Tracking:** track the temporal and spatial extent of the event
- 🔥 **Periodic reporting:** to summarize the ongoing situation in terms of impacts



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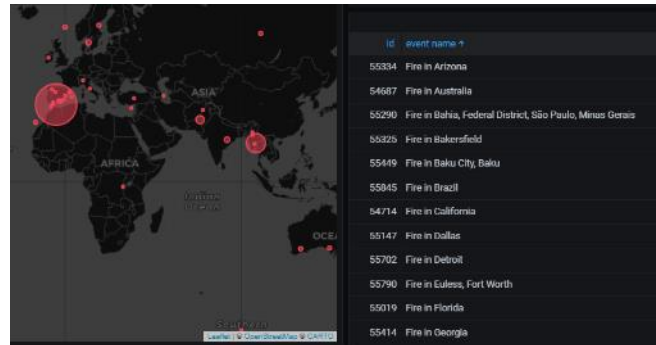
# 1. SMA: Functionalities

## MAIN FEATURES:

- a) **Filter and classify tweets and content:**
  - Informativeness, information type, hazard type, Named entity extraction, Image content classification, **help request**
- b) **Detect Event**
  - Estimate location, start and end time
- c) **Impact extraction**
  - Affected people and infrastructures
- d) **Data validation**

Label	Description
People affected	Information about people affected, injured, found or missing
Infrastructures and utilities	Information about damaged buildings, roads, services
Caution and advice	Information about caution and advices from authorities
Donation and volunteering	Information about donations, rescue and volunteering efforts
Other information	Information that does not fit into other categories

a



b



Pro

Dashboard

Visualize data



Validation

Fire Delineation

d

Infrastructures	Population
Category	
Residential	Infected
Power Network	Dead
School	Evacuated
Water Network	Missing
Facility	Injured
Road	Recovered
Port	Rescued
Bridge	Hospitalized
Airport	
Hospital	
Cultural Heritage	

c

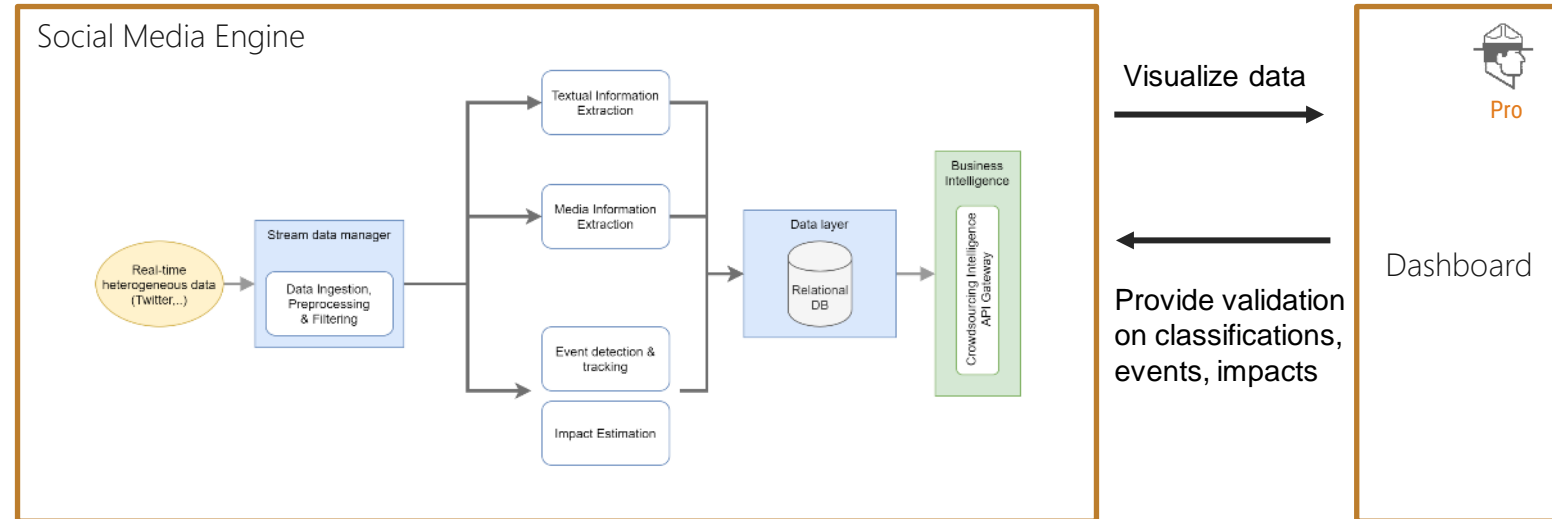


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# 1. SMA: Service Oriented Architecture

- 🔥 Filter and classify tweets and content:
  - 🔥 Informativeness, hazard type, NER, images, help requests
- 🔥 Detect events:
  - 🔥 Estimate location, start and end time
- 🔥 Extract impact estimates:
  - 🔥 Info such as affected people and infrastructures
- 🔥 Data validation



# 1- SMA: AI Models for textual classification

## 🔥 Data:

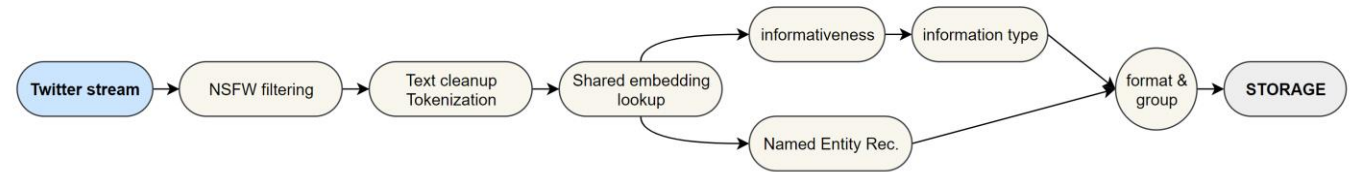
- 🔥 Crisisilex, CrisisNLP, I-REACT labels
- 🔥 ~ 70 emergency events
- 🔥 ~ 113k Tweets

## 🔥 Models

- 🔥 NSFW filtering: rule- and regex-based flow
- 🔥 Preprocessing: Multilanguage embeddings (FastText MUSE)
- 🔥 Classifications: CNN (informativeness, information type)
- 🔥 Named Entity Recognition: LSTM (Named Entity Recognition),

## 🔥 Focusing on:

- 🔥 LOC – locations (e.g., Mount Fuji)
- 🔥 GPE – Geo-Political Entities (e.g., Japan)
- 🔥 TIME – time and dates (e.g., 13th march)



	Precision	Recall	F1-score
Caution and advice	0.61	0.83	0.70
Donation and volunteering	0.80	0.89	0.84
Infrastructures and utilities	0.60	0.83	0.70
Other information	0.87	0.65	0.74
People affected	0.77	0.78	0.78
People injured or dead	0.81	0.96	0.88
People missing or found	0.57	0.86	0.69
F1 micro-averaged = 0.7677			
Informative	0.8697	0.8595	0.8802

S Piscitelli, E Arnaudo, C Rossi, "Multilingual Text Classification from Twitter during Emergencies" – IEEE International Conference on Consumer Electronics (ICCE)



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# 1. SMA: AI Models for Event Detection

## 🔥 Data intake

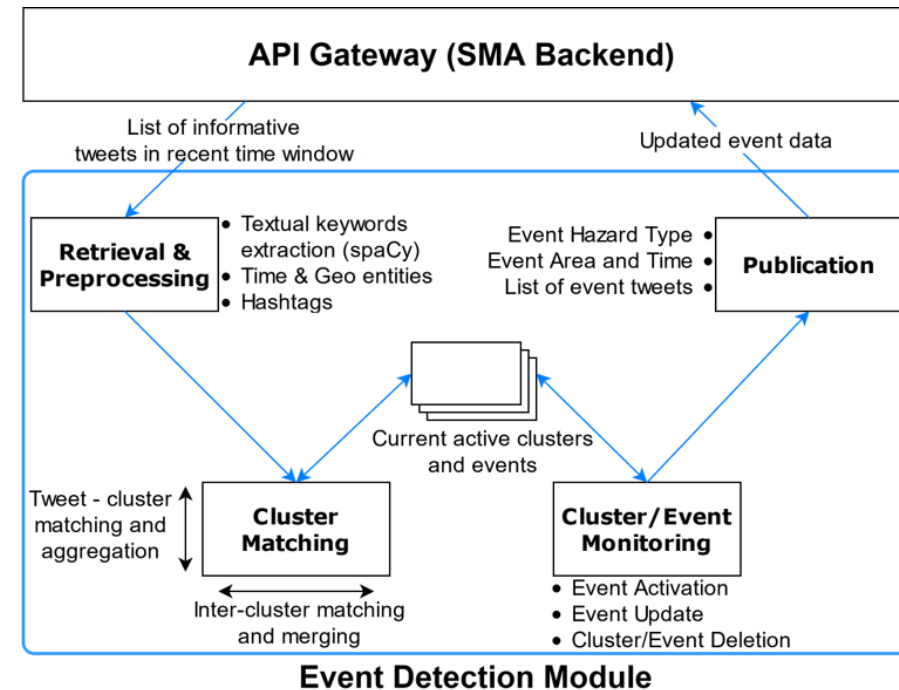
- 🔥 Tweets classified as informative from the previous modules fetched every 5 minutes
- 🔥 Module currently active on English, Spanish, Italian, and Greek content

## 🔥 Real-time (online) clustering

- 🔥 real-time clustering according to keywords and entities.
- 🔥 If no compatible cluster exists, a new one is created
- 🔥 Tweets for the same event may initially create new clusters
- 🔥 Clusters are compared and merged if grown similar

## 🔥 Activation

- 🔥 A cluster is activated (i.e., becomes a detected event) if it contains enough tweets from unique authors (3-6) within a predefined time window.



D. Salza, G. Blanco, E. Arnaudo, C. Rossi, "A global approach for real-time emergency event detection in Twitter", ISCRAM 2022 Conference Proceedings – core paper



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# 1. SMA: AI Models for image classification

## 🔥 Training Data:

- 🔥 Places365, Incidents datasets
- 🔥 ~ 100k+ images

## 🔥 Flow:

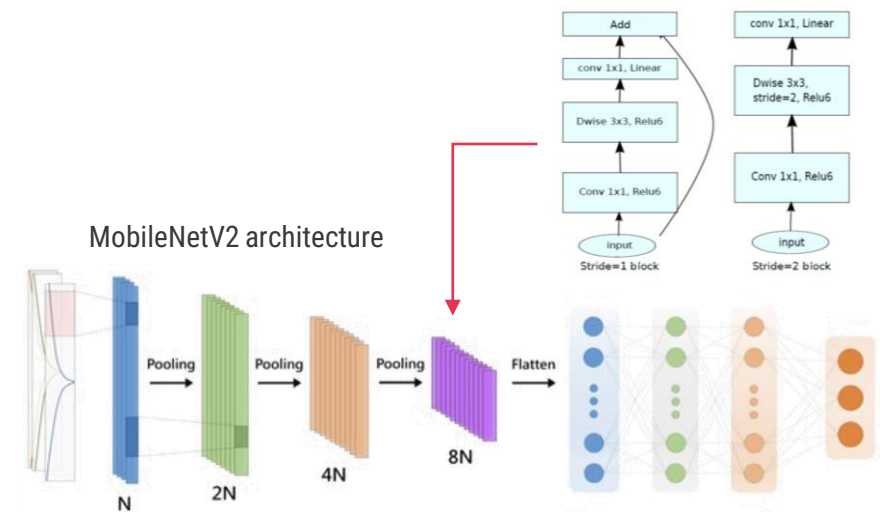
- 🔥 NSFW filtering to exclude unwanted content
- 🔥 Multilabeling to classify images

## 🔥 Models

- 🔥 NSFW filtering: MobileNet V2
- 🔥 Multilabeling: MobileNet V2



Ranked list of relevant images related to an emergency event



Inference and accuracy performances

CNN Architecture	CPU Time (ms)	GPU Time (ms)	Incidents mAP	Places mAP
Resnet18	52.34	4	62.33	46.33
Resnet50	544.12	18.03	68.22	46.21
MobileNet V2 (Ours)	<b>11.62</b>	<b>0.19</b>	68.00	45.95



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# 1. SMA: AI Models for Impact Estimation

- 🔥 Rule-based approach:
  - 🔥 Objective: detect and parse useful information to estimate a fixed list of impacted categories (see table).
  - 🔥 Rules to match tweets containing specific words or patterns.

- 🔥 Impact estimation steps:
  - 🔥 Match tweets containing information
  - 🔥 Detect and parse numerical data
  - 🔥 When a category is matched, impacted is set to True
  - 🔥 When to numerical info can be associated the count is not updated.
  - 🔥 For each category the maximum value is calculated considering the 10 most recent tweets

- Military terrorists killed 91 innocent civilians today across # Myanmar . # WhatsHappeningInMyanmar...
- ... 4 were injured and 3 were shot dead by military junta terrorists in Lashio . Video is of protestors trying to save a life , calling ambulance as the roads are blocked by terrorists ...
- Arson attack by terrorist military troops destroyed arnd 70 houses in Mandalay . Locals said terrorists stopped them
- In Thaketa , a young man was shot and killed by the Terrorist Military Council . Two were injured # WhatsHappeningInMyanmar # Mar 29 Coup

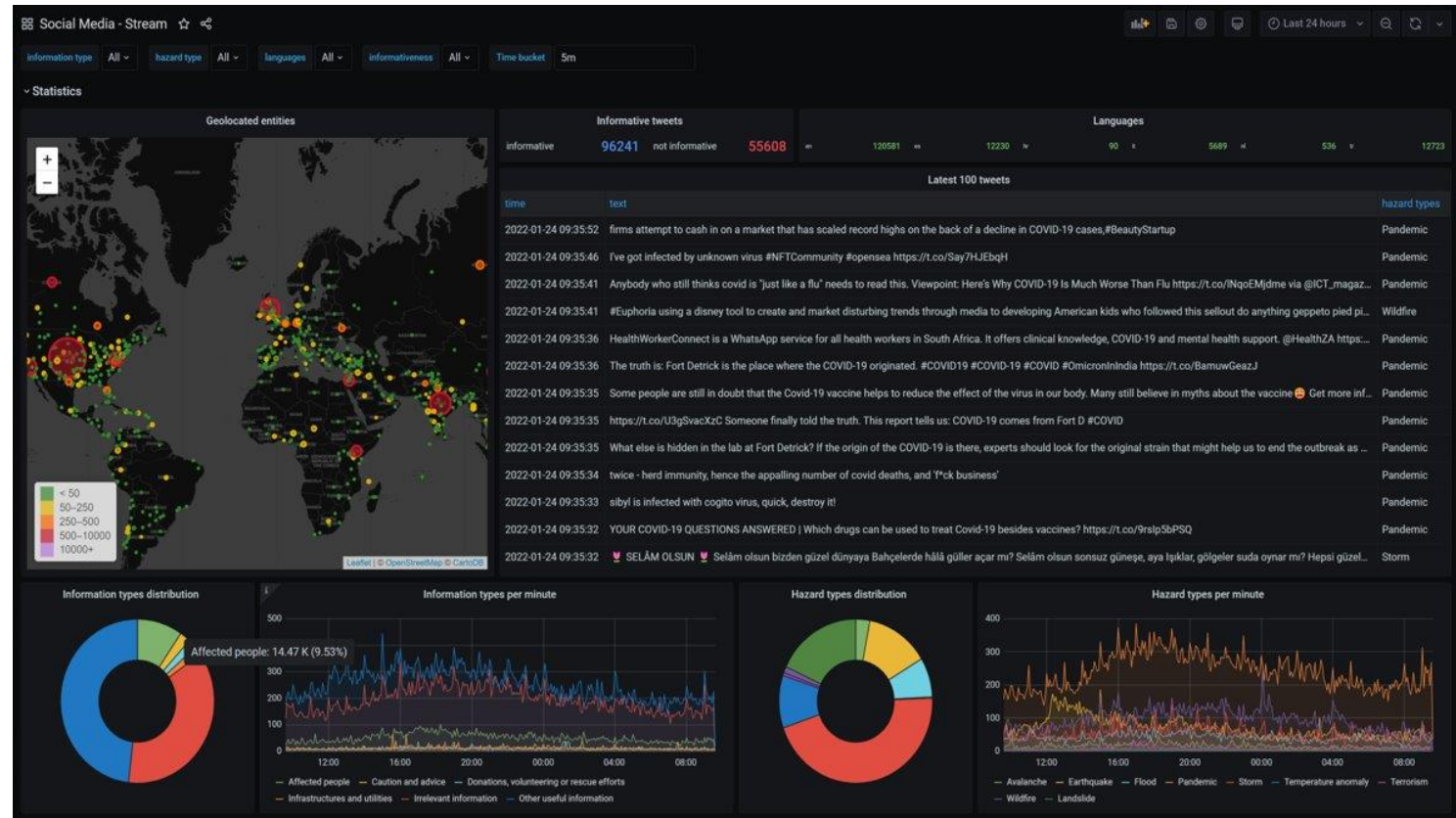
Infrastructures			Population		
Category	Impact	#		Impact	#
Residential	True	70	Infected	False	0
Power Network	False	0	Dead	True	91
School	False	0	Evacuated	False	0
Water Network	False	0	Missing	False	0
Facility	False	0	Injured	True	4
Road	False	0	Recovered	False	0
Port	False	0	Rescued	False	0
Bridge	False	0	Hospitalized	False	0
Airport	False	0			
Hospital	False	0			
Cultural Heritage	False	0			



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# 1. SMA: Grafana Dashboard – Tweet view

- 🔥 Worldwide geolocated entities
- 🔥 Selection of tweets by:
  - 🔥 Language distribution
  - 🔥 Informativeness and info. Type
  - 🔥 Hazard type
- 🔥 Space and time filtering
- 🔥 General statistics regarding:
  - 🔥 Info. Type counts
  - 🔥 Hazard counts
  - 🔥 Informativeness, languages
- 🔥 Hazard type graphs:
  - 🔥 left: distribution over the total
  - 🔥 right: distribution over time



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# 1. SMA: Grafana Dashboard – Event view

## 🔥 Worldwide geolocated events

- 🔥 size: amount of tweets
- 🔥 color: hazard type

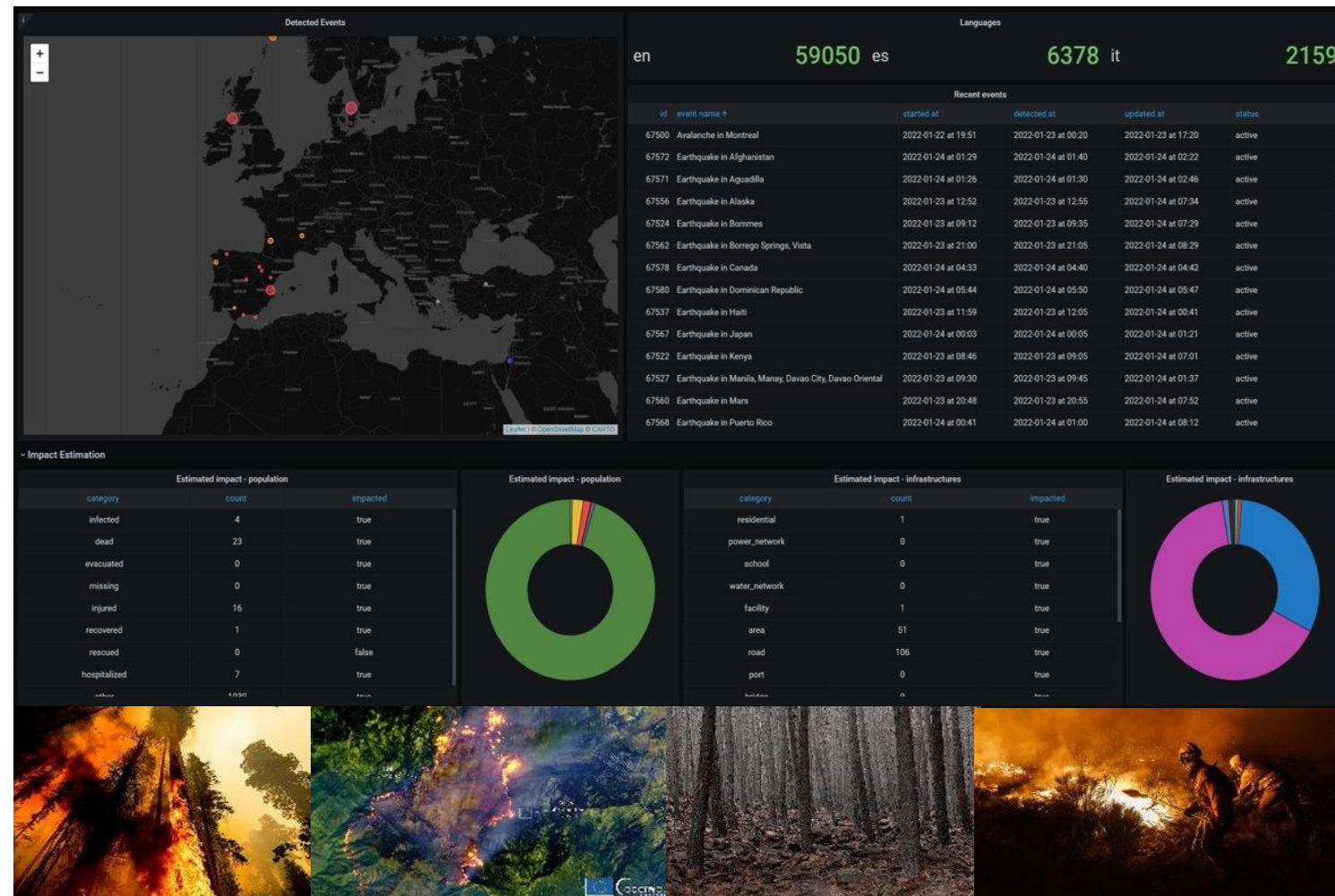
## 🔥 Selection customizable by:

- 🔥 Language distribution
- 🔥 Hazard type
- 🔥 Geographical area
- 🔥 Time interval

## 🔥 Impact estimation with fixed taxonomy:

- 🔥 affected population
- 🔥 affected infrastructures

## 🔥 Events also provide informative images, if any.



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# 1. SMA: Live demo



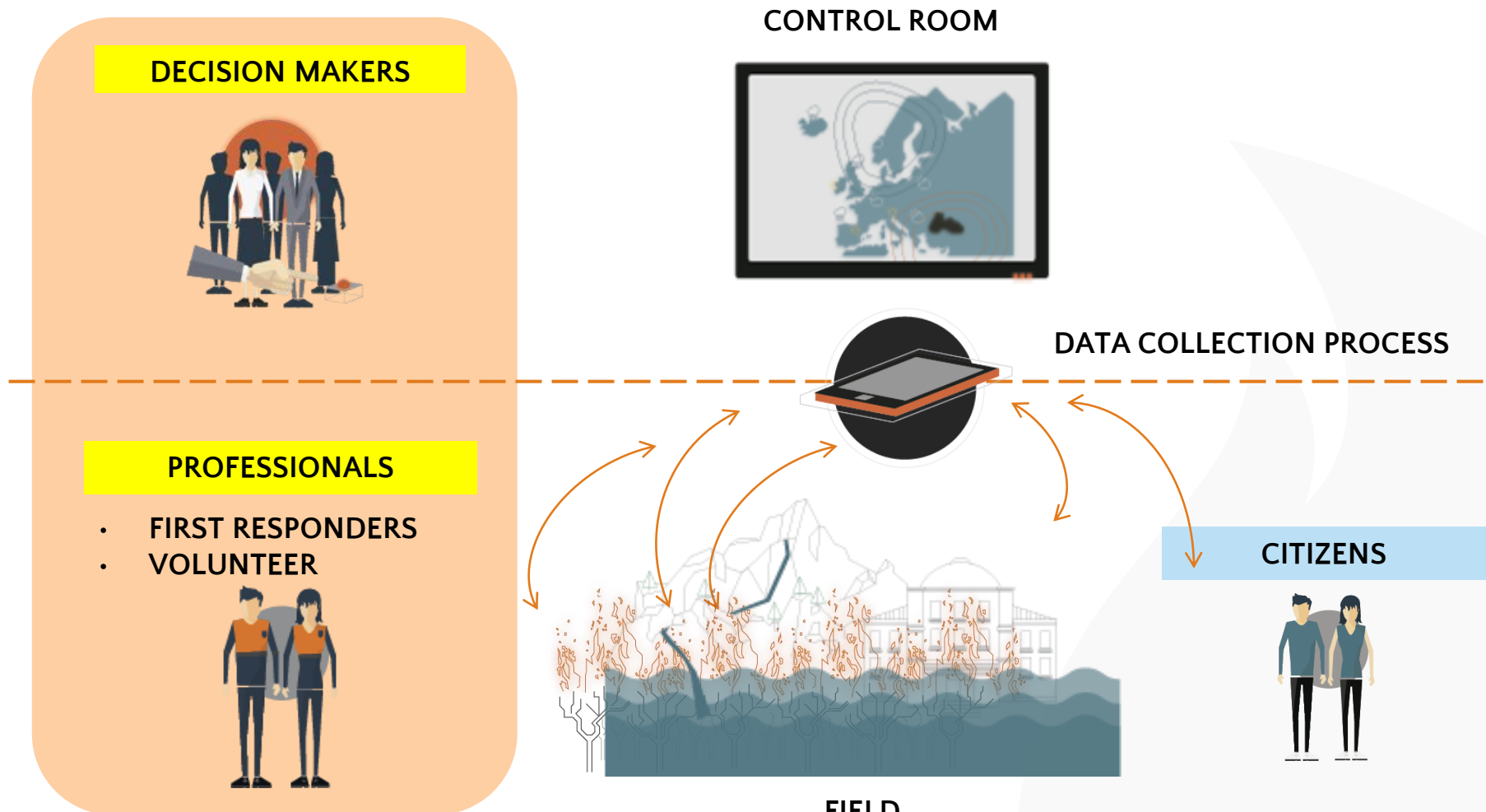
This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 869353



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## 2. Chatbot: A structured data collection tool for Pro and citizens



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# 2. Chatbot: main features

## a) People and resource management

- Track deployed people, their status and activity. Get an overall view of deployed resources

## b) Mission management

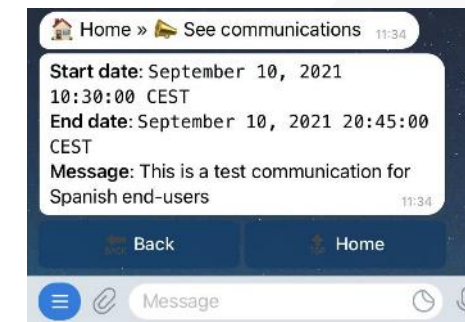
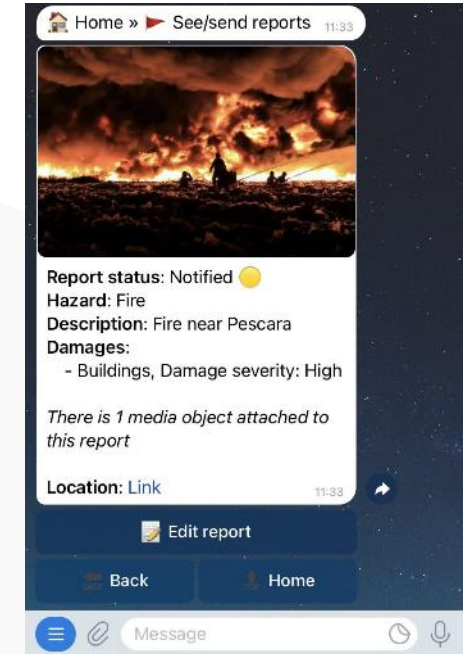
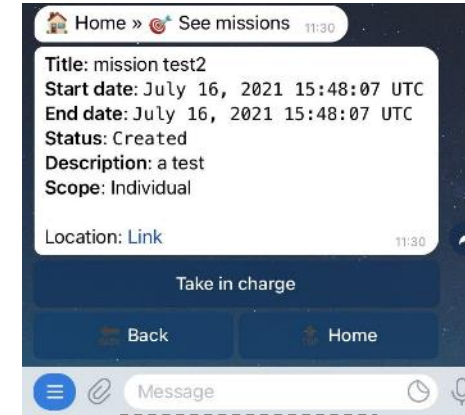
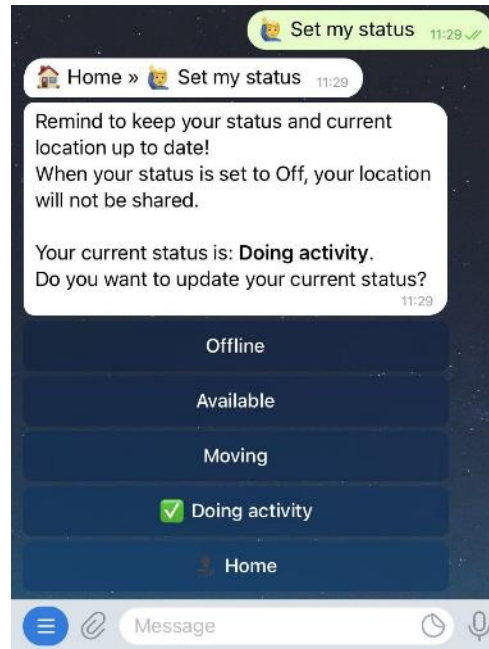
- Instruct and monitor the evolution of missions assigned to in-field forces

## c) Crowdsourced data collection (reports)

- Instruct and monitor the evolution of missions assigned to in-field forces

## d) Communication with citizens

- Communication on forest fire risks and self-protection behavior according to early warning information



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# 2. Chatbot: Main Interactions

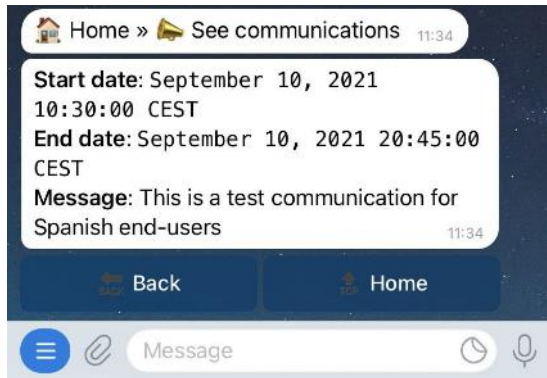
## TOUCHPOINT



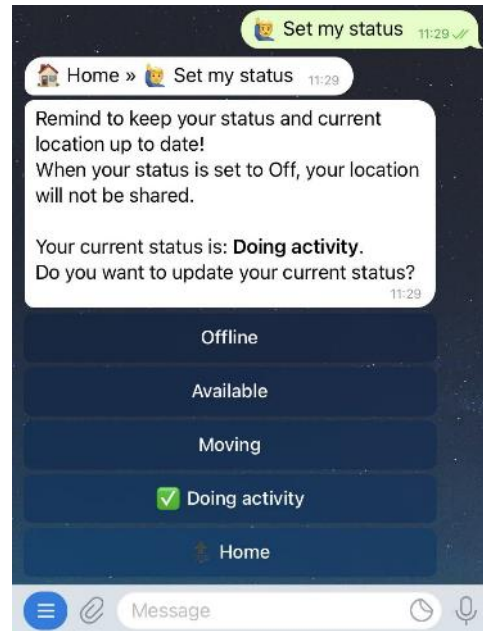
Bot

**TRIGGER:** Early warning, Event detected, Situational update, Post-event activities  
**ACTIONS:**

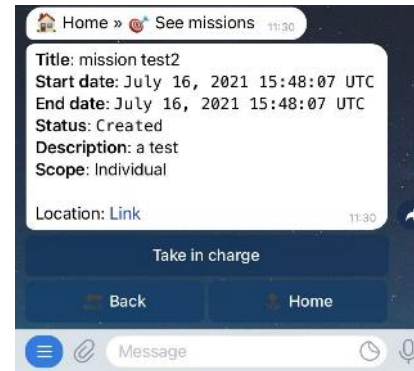
Receive and read communication updates on the current or forecasted situation



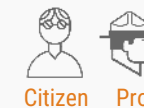
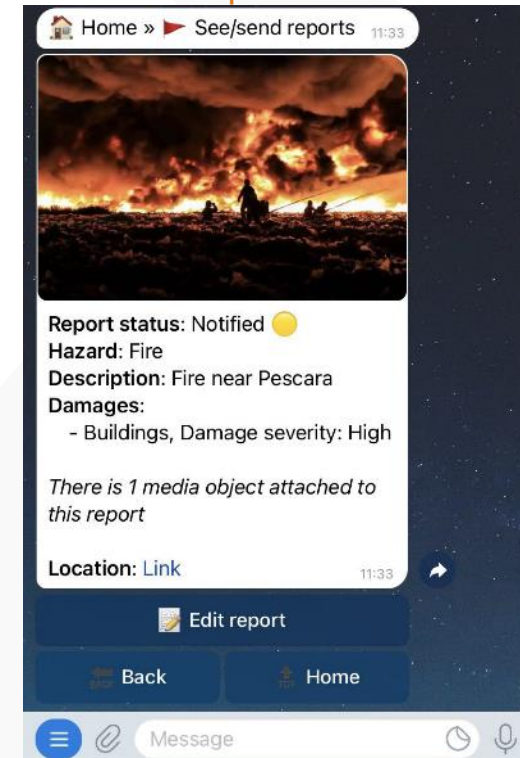
Share the location, set the operational status and activity



Receive and execute mission (e.g. surveillance)



Create geolocated multimedia reports

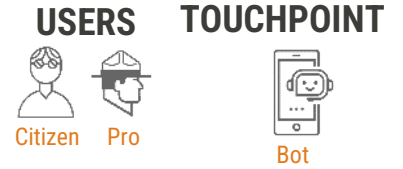


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# 2. Chatbot: report creation

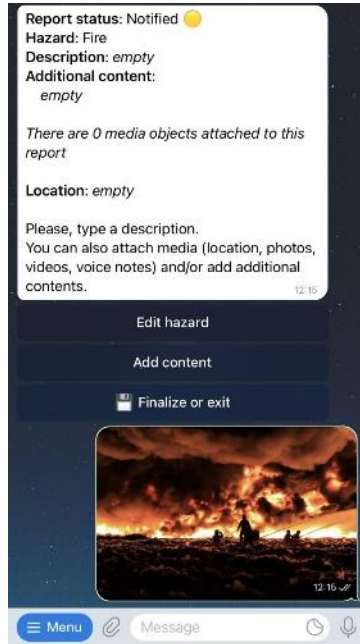
**TRIGGER:** Early warning, Event detected, Situational update, Post-event activities  
**ACTIONS:**



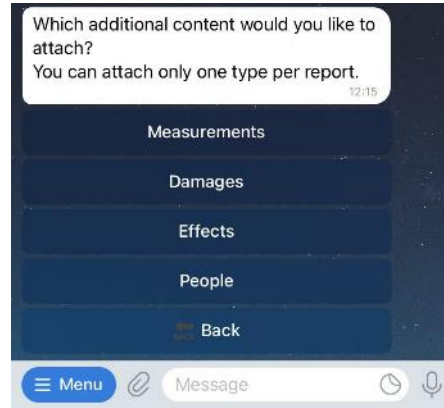
## Hazard selection



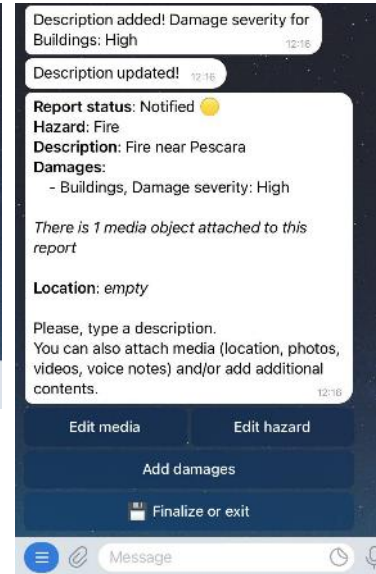
## Multimedia attach



## Additional content



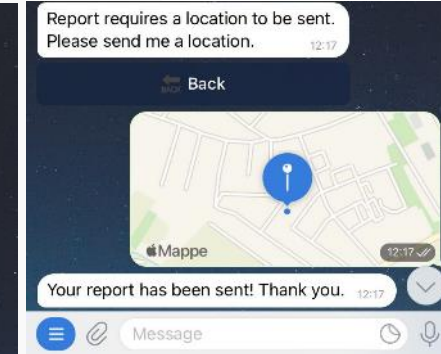
## Content specification



## Link with ongoing mission



## Send!



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# 2. Chatbot: data visualization at the control center

## EXPECTED OUTCOME

The screenshot displays a control center interface with a map and a list of reports. The map shows a geographical area with several incident markers: a red circle with '2', a blue circle with '13', and a green circle with '2'. A detailed report for a storm in Chieri is shown on the right, including a photo of a snowy street and the following text:

**Report a Chieri**

Storm

ORGANIZATION NAME: Protezione Civile Piemonte  
STATUS: Closed  
USERNAME: first.responder.pc.piemonte

18/01/2021, 14:36 45.0002, 7.8339

The left sidebar contains a list of reports:

- Fire** (19/01/2021, 18:00): Last report to be updated. Coordinates: 40.0000, 17.0000.
- Storm** (18/01/2021, 14:36): Report a Chieri. Coordinates: 45.0002, 7.8339.
- Avalanche** (13/01/2021, 11:39): Report creato da org manager pc piemonte. Coordinates: 45.1367, 7.6000.
- Fire** (07/01/2021, 18:52): Report da organizzaiton manager. Coordinates: 50.0000, 9.0000.

### USERS TOUCHPOINT



Dashboard

Real-time overview of in-field agents, list of executed missions with geolocated multimedia reports (people, damages, measures)



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## 2. Chatbot: Live demo



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# 3. EO-based fire and Burned Area Mapping (BAM)

**Objective:** deliver ML-based module capable of delineating burned areas and on-going fires from Sentinel data.

## Service Flow:

- 🔥 Retrieve remote **sensing images** (DIAS or other EO services) and **burned area maps** (e.g. Copernicus EMS) to create an initial training dataset, to obtain **supervised deep learning models**.
- 🔥 Deploy the most performant models for **on-demand rapid mapping** of a given Area of Interest (Aoi), in a specific period, optionally over time.
- 🔥 Deliver inputs and outputs to the **web application platform**, storing outputs into a **GeoData Repository**.



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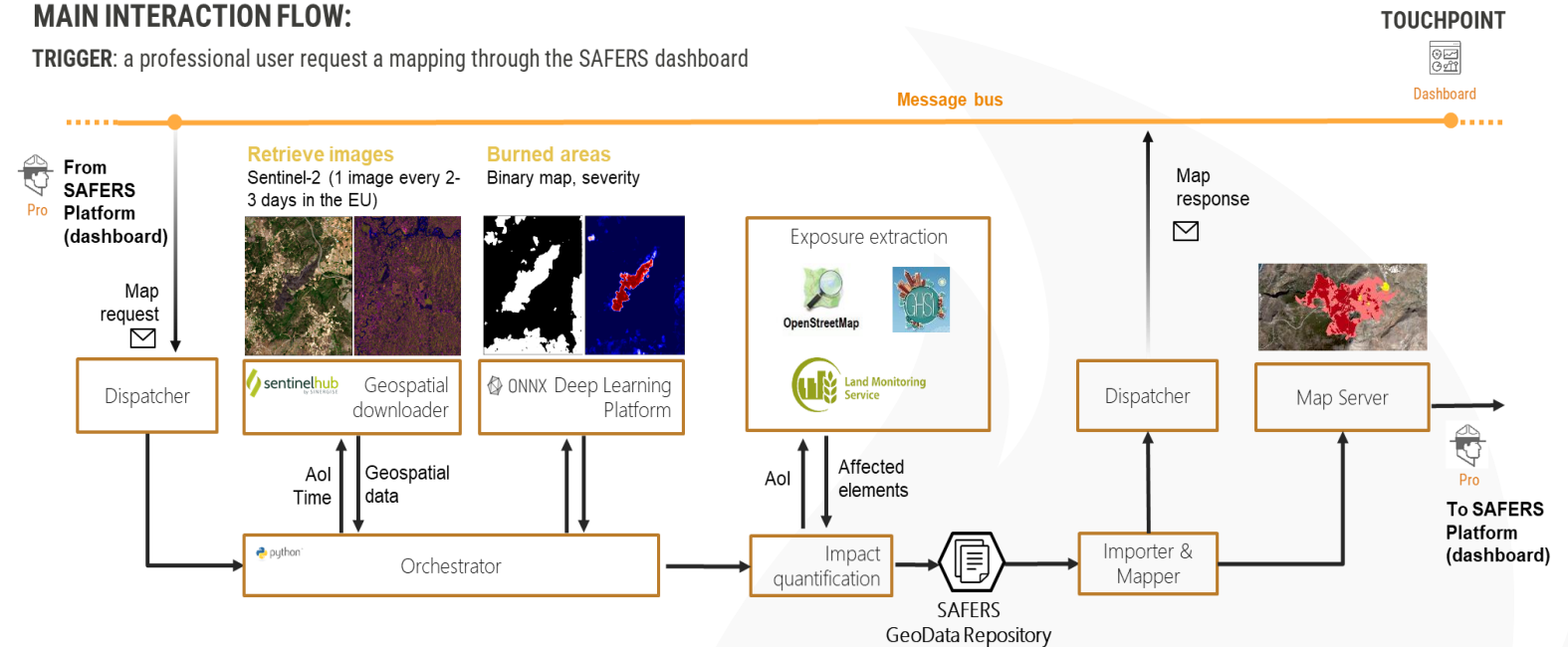
# 3. BAM: Service Data Flow

## Requirements:

- 1. On demand:** End-user can request a mapping by specifying the area of interest and a temporal range of reference
- 2. AI models:** delineation of burned area, fire front, smoke from Sentinel-2 imagery
- 3. Impact assessment:** metadata on impacts if terms of affected land (by vegetation type) and infrastructures. Severity indexes (dNBR, novel deep learning model) and quantification of affected targets
- 4. Format:** communication on forest fire risks and self-protection behavior according to early warning information

### MAIN INTERACTION FLOW:

TRIGGER: a professional user request a mapping through the SAFERS dashboard



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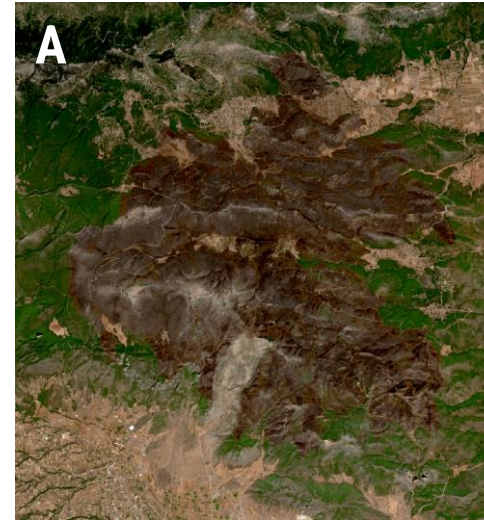




# 3. BAM: Service Outputs (i)

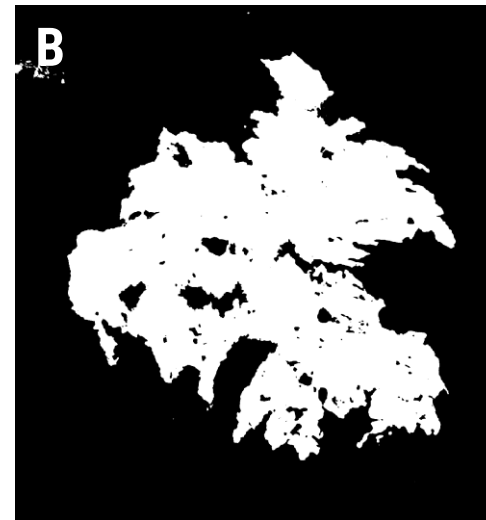
## 🔥 A. Sentinel-2 image of the wildfire

Raw Sentinel-2 image, used as input for the ML models.



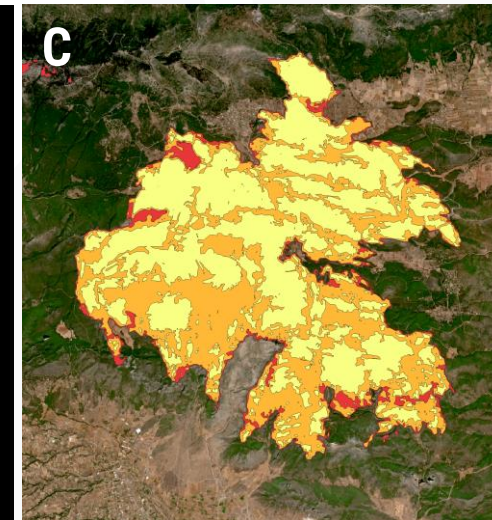
## 🔥 B. Burned area delineation

Binary georeferenced image delineating pixels of burned areas.



## 🔥 C. Burn severity estimation

Georeferenced image indicating the burn severity for each pixel.



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# 3. BAM– Service Outputs (ii)

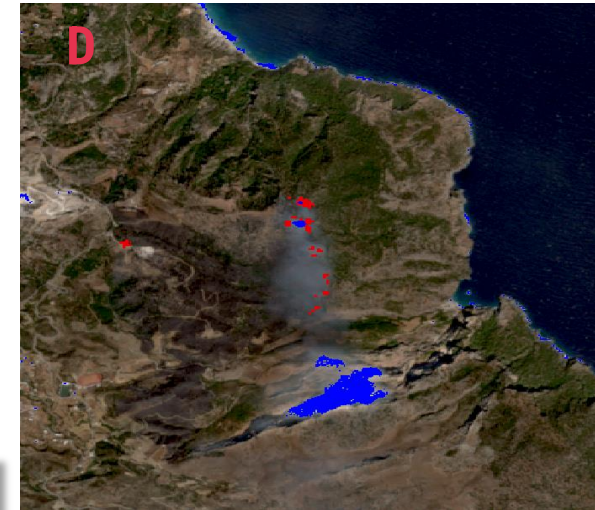
## 🔥 D. Fire front and smoke detection

GeoTIFF indicating fire front and smoke

## 🔥 E. Impact assessment

GeoJSON FeatureCollection of areas and relative impacts

landcover	{ id:211, description: "Non-irrigated arable land", area:49.9838, unit: 'ha' }
population	21
severity	2
Affected infrastructur es	...

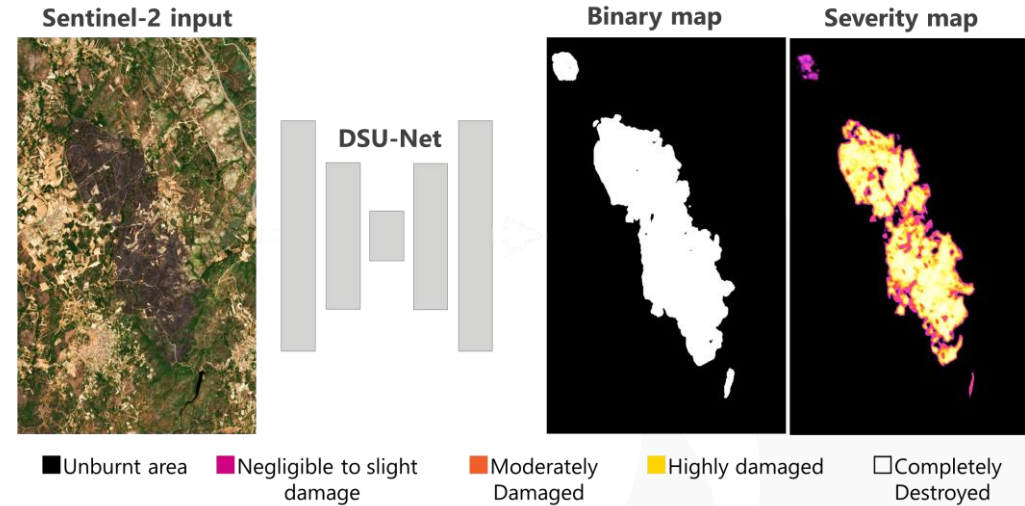


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# 3. BAM: Model & Performances

- 🔥 Given a delimited area, obtain its Sentinel-2 feed, and estimate burned areas using deep learning techniques.
- 🔥 Produce:
  - 🔥 a binary mask estimating the extents of the burned area.
  - 🔥 a severity map for damage assessment.
- 🔥 Workflow:
  - 🔥 Wildfire events drawn from Copernicus EMS to construct a training set.
  - 🔥 Train and benchmark a segmentation and regression model (DSU-Net) [1].



Task	Method	Metric	Score
Flood delineation	Thresholding	F1	0.7515
Flood delineation	U-Net (Ours)	F1	<b>0.8601</b>
Burned area del.	Single U-Net	F1	0.8231
Burned area del.	Double-step U-Net (Ours)	F1	<b>0.8812</b>
Severity estimation	dNBR	RMSE	0.9180
Severity estimation	Double-step U-Net (Ours)	RMSE	<b>0.8760</b>

[1] Farasin et al., *Double-Step U-Net*, MDPI Appl.Sci., 2020, 10(12)

We test our models against manually validated **Copernicus EMS activations**.



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# 3. BAM: Live demo



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## Q&A

Thank You!

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